From the Editor

Brian C. Callaghan, MD, MS, and Kevin A. Kerber, MD, MS

Highlighted articles

Innovations in Care Delivery strives to highlight articles that feature advances in care delivery in both our “Latest Articles” section and our “Editors’ Top Five Recommended Reading” section. A recent feature in Latest Articles was the *Neurology*[®] article “Physician identification and patient satisfaction on an academic neurology inpatient service.”¹ Patients admitted to the neurology service at Barnes-Jewish Hospital were asked to rate their satisfaction and answer several other questions about the care team. Satisfaction scores were higher when there were fewer physicians involved in a patient’s care, when the patient could identify who was in charge of care, and when the patient could identify a physician who knew him or her best. These findings may provide specific ways to make sure patients are satisfied. One idea offered by the authors to potentially boost satisfaction is to give patients photograph composites of providers. The study also found that patients with private insurance were more likely to be very satisfied. Based on this finding, the authors suggest that educating physicians about their biases may help reduce differences in satisfaction by type of insurance.

Recent blog post

In March 2018, we published “Caution in using pre/post research designs to inform changes in care delivery.” This piece comments on the article by Chen et al.,² “Association between implementation of a code stroke system and poststroke epilepsy.” Poststroke epilepsy is an important outcome and the effect of concerted efforts to improve acute stroke care has not examined how it affects poststroke epilepsy. However, the authors used a pre/post design. What important sources of bias need to be closely considered when examining results from studies using a pre/post design? Readers may find these points useful when considering changes in care delivery.

Annual meeting

In January, we listed some sessions at the upcoming American Academy of Neurology meeting relevant to Innovations in Care Delivery. Abstracts were recently released for the meeting; here are some that you do not want to miss (all are in the Practice, Policy, and Ethics I session on April 24, 2018, 11:30 AM–7:00 PM):

- Multimodal communication enhances family-centered care in the neurocritical care unit, by Jaffa et al.
- Improving access to sleep medicine clinic services through the implementation of an econsult program, by Singh et al.
- Using data analytics to increase neurology access with existing providers, by Holland et al.
- Improving cost and laboratory utilization in paraneoplastic antibody testing, by Vanino et al.

References

1. Leon Guerrero CR, Anderson T, Zazulia AR. Physician identification and patient satisfaction on an academic neurology inpatient service. *Neurology* 2018;90:e632–e636.
2. Chen Z, Churilov L, Chen Z, et al. Association between implementation of a code stroke system and poststroke epilepsy. *Neurology* Epub 2018 Feb 21.

Blog

Read the Innovations in Care Delivery blog for timely posts by the editors and invited guests on *Neurology* articles. NPub.org/icdblog

Neurology[®]

What's happening in Innovations in Care Delivery

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